



TELECOMMUNICATIONS PRICELIST

Preferred Long Distance, Inc. dba Telplex Communications



Thank you for selecting Preferred Long Distance, Inc. dba Telplex Communications (“Telplex” or “Company”) as your telecommunications service provider. This Pricelist, in conjunction with Telplex’s Service Guide and any existing separate Service Agreements, constitutes the rates, terms, and conditions applicable to your use of Telplex’s telecommunications services for those states where Services are not otherwise subject to a regulatory utility commission approved tariff.

For additional information or assistance, please visit us on the web at <https://telplex.com/> or contact our Customer Care representatives, toll free at 888.479.2770, or in writing addressed to the attention of Customer Service at 16830 Ventura Blvd., Encino, CA 91436.

This Preferred Long Distance, Inc. dba Telplex Communications Pricelist is subject to change by the Company from time to time. See Telplex’s web site for current version. This Pricelist reflects the version in effect as of May 14, 2026.



APPLICATION OF PRICELIST

This Pricelist establishes the standard intrastate non-recurring and recurring rates and charges that apply to Preferred Long Distance, Inc. dba Telplex Communications and/or Telplex ("Telplex" or "Company") retail local exchange and interexchange long distance telecommunications Services in those states where the Company is not required to maintain a tariff. Telplex's local exchange service plans are available only in those specific states listed. All other Service rates and charges apply in all states where Service is offered.

Your verbal or written Service Order or any use of Telplex's Services by you constitutes an agreement by you to the rates and charges set forth in this Pricelist and the general terms and conditions set forth in Telplex's Service Guide that apply to Telplex's Services ("Terms and Conditions"). This Pricelist and Telplex's Service Guide are available on the Company's web site, www.telplex.com.

This Pricelist applies only to retail intrastate telecommunications Services furnished by Telplex and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered or may be offered by Telplex. Except as expressly specified in this Pricelist with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Pricelist do not include lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Telplex's long distance Services or to complete calls to or from points beyond Telplex's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Telplex's Services in accordance with Telplex's Terms and Conditions.

The rates contained in this Pricelist, together with Telplex's Service Guide terms and conditions, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Telplex's provision and Customer's use of Services ordered by Customer, unless otherwise governed by a duly executed Written Contract between Telplex and its Customer.

No provisions of this Pricelist or the Service Guide may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a Written Contract that has been duly executed by Telplex for such purpose.

In the event of any conflict between the provisions of this Pricelist and any applicable Written Contract or tariff, such conflict will be resolved by giving preference, first, to the applicable Written Contract, second to a tariff in those states where Telplex is required to maintain a tariff, provisions and third, to Telplex's Service Guide in conjunction with this Pricelist .

The rates contained in this Pricelist are subject to change at Telplex's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Telplex's website at www.telplex.com. Your continued use of Telplex's Service following any such changes constitutes your agreement to such changes.

This Pricelist and associated Service Guide are governed by and interpreted according to Applicable Laws and regulations in the state(s) in which Service is provided.

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the state regulatory utility commission in the state(s) in which service is provided.

For additional information or assistance, please visit us on the web at www.telplex.com or contact our Customer Care representatives, toll free at 888.479.2770, or in writing addressed to the attention of Telplex Customer at 216830 Ventura Blvd., Suite 350, Encino, CA 91436. Customer Service representatives are available to address inquiries during company business hours from Monday through Friday 8 a.m. to 5 p.m. Pacific Time.

BY PRESUBSCRIBING, OTHERWISE UTILIZING, OR PAYING, DIRECTLY OR INDIRECTLY FOR COMPANY'S SERVICES, YOU HEREBY AGREE TO THE RATES, CHARGES, TERMS, AND CONDITIONS WHICH FOLLOW. IF YOU BELIEVE THAT YOUR USE OF SERVICES HAS BEEN MADE IN ERROR, PLEASE CONTACT TELPLEX CUSTOMER SERVICE DEPARTMENT IMMEDIATELY.



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE NON-RECURRING CHARGES

The following non-recurring charges apply in all states where the Company provides Service.

Account Service Charges, Change Charges, Miscellaneous Charges

The following charges are assessed per line or trunk, per order, unless otherwise stated

Service Establishment, per line, per order	\$49.99
Installation Fee, per each new feature	\$7.99
Move Order	\$49.99
Telephone Number Change	\$49.99
Disconnect Charge	\$19.95

A Customer whose Service has been suspended, may request Service reconnection following resolution of the circumstance(s) resulting in suspension. A non-recurring reconnection charge applicable to each Customer account applies.

Suspended Service Reactivation Charge, per reconnection, per billing telephone number	\$49.99
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Premise Visit

Premise visit charges apply when a visit to the Customer's premise by a Company technician identifies a problem as either 1) no trouble found according to line testing performed at demarcation point, or 2) trouble found attributable to Customer provided equipment (CPE), or for new installations. Premise visit charges will not apply to customers subscribing to an Inside Wire Maintenance Plan.

The time period for which the Premise Visit charge is applied will commence at Company personnel's arrival at the Customer's premise and end when work is completed.

First two hours, or any portion thereof, per visit	\$199.00
Each additional 15 minutes, or any portion thereof, per visit	\$ 20.00



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE PLANS

The following monthly recurring Local Exchange Service Plans are available exclusively in the States of California,¹ Florida, Georgia, Illinois, Indiana, Missouri, North Carolina, Ohio, Texas, and Wisconsin.

Usage-Based Plans

One Line, Including Call Waiting, Three-way calling

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge Local, Intrastate, Interstate calling	\$0.059	\$141.00

Two Plus Lines

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge, per line Local, Intrastate, Interstate calling	\$0.059	\$136.00

Bundled Plans

One Line 100 Minutes

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$141.00
Local calling, unlimited	\$0.00	
Intrastate, Interstate calling, first 100 minutes	\$0.00	
Intrastate, Interstate calling, over 100 minutes	\$0.059	
<i>or</i>		
Local, Intrastate, Interstate calling plus Free call waiting and Three-way calling	\$0.059	

Two Plus Line 100 Minutes

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$136.00
Local calling, unlimited	\$0.00	
Intrastate, Interstate calling, first 100 minutes	\$0.00	
Intrastate, Interstate calling, over 100 minutes	\$0.059	
<i>or</i>		
Local, Intrastate, Interstate calling	\$0.059	

¹ Utility No. U-5502-C.



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE PLANS, Continued

Bundled Plans, Continued

Home Phone 100

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$136.00
Local calling, unlimited	\$0.00	
Intrastate, Interstate calling, first 100 minutes	\$0.00	
Intrastate, Interstate calling, over 100 minutes	\$0.05	
Custom Calling Features	\$0.00	
Caller ID Name and Number		
Call Waiting		
Three Way Calling		
Call Forwarding		

Home Phone 500

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$141.00
Local calling, unlimited	\$0.00	
Intrastate, Interstate calling, first 500 minutes	\$0.00	
Intrastate, Interstate calling, over 500 minutes	\$0.05	
Custom Calling Features	\$0.00	
Caller ID Name and Number		
Call Waiting		
Three Way Calling		
Call Forwarding		



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE PLANS, Continued

The following Local Exchange Plan is available exclusively in the States of Colorado, Iowa, Oregon, and Washington.

Simple Bundle

One Line, Including Call Waiting, Three-way calling

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$122.00
Unlimited local calling	\$0.00	

The following Local Exchange Plan is available exclusively in the State of Nevada.

Simple Bundle

One Line, Including Call Waiting, Three-way calling

	<u>Per Minute Rate</u>	<u>Monthly Rate</u>
Monthly Recurring charge		\$122.00
Unlimited local calling	\$0.00	



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE CUSTOM CALLING FEATURES

Custom Calling features are subject to the following rates, unless otherwise included as part of a service package

	<u>Per Use</u>	<u>Monthly</u>
900/976 Blocking		\$10.50
Additional Message Capacity, Residence and Business		
50 Additional Message Capacity		\$5.95
100 Additional Message Capacity		\$10.95
Anonymous Call Rejection		\$0.00
Billed Number Screening/Toll Restriction		\$0.00
Business Complete-A-Call		\$0.00
Business Voice Messaging Service Choice		\$18.95
Call Blocking/Remove Cal Blocking, per order		\$10.50
Call Curfew		\$5.95
Call Forwarding Busy Line/Alternate Answer		\$10.50
Call Forwarding Busy Line/Don't Answer Expanded		\$10.50
Call Forwarding Busy Line/Don't Answer IntraOffice		\$10.50
Call Forwarding Customer Programmable		\$10.50
Call Forwarding Don't Answer/Alternate Answer		\$10.50
Call Forwarding Variable		\$10.50
Call Hold		\$10.50
Call Park		\$10.50
Call Pickup		\$10.50
Call Queueing		\$19.95
Call Rejection		\$10.50
Call Routing- Business only		\$9.95
Call Routing To Number- Business only		\$12.00
Call Trace		\$10.50
Call Trace Blocking		\$0.00
Call Transfer		\$10.50
Call Waiting		\$10.50
Call Waiting ID		\$10.50
Caller ID		\$10.50
Caller ID Blocking		\$10.50
Caller ID with Privacy+SM		\$10.95
Carrier Access Code Blocking		\$0.00
Complete-A-Call, per use	\$1.50	
Continuous Redial, per use	\$0.50	
Continuous Redial Blocking		\$0.00
CustomNet®		\$0.00



LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE CUSTOM CALLING FEATURES, Continued

	<u>Per Use</u>	<u>Monthly</u>
Custom Ringing Service		\$10.50
Dial Call Waiting/Distinctive Alert		\$10.50
Dial Lock®		\$10.50
Directed Call Pickup		\$10.50
Do Not Disturb		\$10.50
Easy Access		\$2.95
Extension Mailbox- Residence & Business		\$6.95
I-Called SM Pay per use	\$1.95	
I-Called SM Originating Blocking		\$0.00
I-Called SM Terminating Blocking		\$0.00
International Blocking		\$0.00
Intracall®/Home Intercom		\$10.50
Last Call Return, per use	\$0.65	
Last Call Return Blocking		\$0.00
Listen Only Mailbox- Business only		\$19.95
Long Distance Alert		\$10.50
Long Distance Restriction		\$0.00
Mailbox Only- Residence only		\$7.95
Message Notification- Residence and Business		\$5.95
Message Waiting Indication-Business		\$0.00
Message Waiting Indication-Residence		\$0.00
Multi-LineHunting		\$10.50
No Solicitation®		\$7.95
One Number Service		\$4.95
Pay Per Call Restriction		\$0.00
Remote Access Forwarding (Call Following)		\$6.95
Route to Other Number- Business only		\$12.00
Remote Call Forward (Market Expansion Line)		\$16.00
Scheduled Forwarding		\$10.50
Scheduled Greetings- Business only		\$10.50
Security Screen SM		\$10.50
Selective Call Forwarding		\$10.50
Selective Call Waiting		\$10.50
Series Hunting		\$10.50
Speed Calling		\$10.50
Talking Call Waiting		\$10.50
Three Way Calling		\$10.50
Three Way Calling Blocking		\$0.00
Transfer Mailbox- Residence and Business		\$0.00



LOCAL EXCHANGE SERVICE

DIRECTORY SERVICES

Listing Services

	<u>Monthly</u>
Main Directory Listing	\$10.50
Additional Directory Listing	\$10.50
Non-Published Listing	\$10.50

Directory Assistance

Per call	\$1.85
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OTHER SERVICES

Operator Assisted Calling Services

Calling Card Mechanized	\$0.27
Access fee	\$0.65
Calling Card, Operator Assisted	\$0.00
Operator Assisted, Station-to-Station	\$2.50
Operator Assisted, Person-to-Person	\$5.45
Usage, per minute - where applicable	\$0.059

Calling Card Service

Per minute	\$0.129
Access fee (per call)	\$0.65

Voice Mail

	<u>Monthly</u>
Basic – 15 message capacity, 45 second greeting	\$13.95
Gold – 25 message capacity, 60 second greeting	\$14.95
Premier – 35 message capacity, 60 second greeting	\$15.95

Wire Maintenance Plan

	<u>Monthly</u>
Wire Maintenance Plan, per line	\$5.75



INTEREXCHANGE SERVICES

Local Exchange Carrier Billing Plan

Subscribers who do not subscribe to Telplex's local exchange service may elect the convenience of having interexchange service charges added to their local exchange service provider's invoice. Please inquire for specific availability.

Monthly fee, per account	\$9.95
Intrastate, interexchange usage, per minute	\$0.099
Interstate, interexchange usage, per minute	\$0.049

Direct Billing Plan

Monthly fee, per account	\$3.95
Intrastate, interexchange usage, per minute	\$0.059
Interstate, interexchange usage, per minute	\$0.059

TOLL-FREE SERVICE

Per Toll-Free Number, Monthly	\$5.00
In State Originating, Per Minute	\$0.089